

# Fuji Xerox "Smooth" Promotion: Terms and Conditions

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## 3 year warranty

1. For a limited time only, Fuji Xerox is extending the standard manufacturers' warranty on eligible Fuji Xerox printers purchased from Authorised Fuji Xerox Resellers<sup>1</sup> between **1 August 2010 and 30 November 2010** from 1 year to 3 years. Terms and conditions apply, and are outlined below.

## General Terms and Conditions

2. Certain legislation in Australia and New Zealand implies warranties or conditions or imposes obligations on Fuji Xerox which cannot be excluded, restricted or modified in relation to consumer goods.
3. Subject to the terms and conditions set out below, and in addition to any warranties or conditions implied by statute, Fuji Xerox agrees to repair or replace at Fuji Xerox's cost the Fuji Xerox product, purchased by you in Australia or New Zealand from a participating authorised Fuji Xerox reseller when the Product does not perform in accordance with the manufacturer's specifications during the Warranty period, commencing from the date of purchase.
4. Proof of purchase (i.e. bill of sale, invoice or purchase receipt) must be presented when requesting service under the Standard Warranties.
5. This warranty covers all parts and labour for the duration of the warranty period. This excludes consumables and supplies. Certain zone charges may apply.

## Consumer extended standard warranty terms

6. For the promotional period **1 August 2010 to 30 November 2010**, Fuji Xerox is extending the standard warranty terms on its range of eligible printers from 1 year to 3 years.
7. This offer is only available to Australian and New Zealand customers who:
  - 7.1 Purchase an eligible Fuji Xerox printer from an Authorised Australian or New Zealand Fuji Xerox Reseller between **1 August 2010 and 30 November 2010**; and
  - 7.2 Register the printer online for the extended warranty by **11:59pm AEST on 31 December 2010** at:  
<http://fujixeroxprinters.com.au/en/support/warrantyregistration.aspx> or  
<http://www.fujixeroxprinters.co.nz/en/support/warrantyregistration.aspx>
  - 7.3 Claimants will then be provided with a promotional code. Claimants must send in a copy of their purchase receipt and the promotional code by fax to +61 2 9452 7091, email to [fxpcmarketing@aus.fujixerox.com](mailto:fxpcmarketing@aus.fujixerox.com) or mail to Smooth Promotion, Fuji Xerox Printers, PO Box 6238, Frenchs Forest, NSW 2086 Australia or PO Box 37595, Parnell Auckland, New Zealand. **Fuji Xerox must receive all online warranty registrations, promotional codes and purchase receipts by 11:59pm AEST on 31 December 2010.**
8. The Promoter reserves the right, at any time, to verify the validity of entries and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits an entry that is not in accordance with these Terms and Conditions or who tampers with the entry process. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

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<sup>1</sup> Refer to Clause 14

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9. Incomplete, indecipherable or illegible claims will be deemed invalid.
10. Multiple claims permitted, subject to the following: (a) only one (1) claim permitted per specified purchase requirement; and (b) each claim must be submitted separately and in accordance with claim requirements.
11. Claimants must retain their original purchase receipt(s) and promotional code for all claims as proof of purchase. Failure to produce the proof of purchase for all claims when requested may, in the absolute discretion of the Promoter, result in invalidation of ALL of a claimant's claims and forfeiture of any right to an offer. Purchase receipt(s) must clearly specify the store of purchase and that the purchase was made during the Promotional Period but prior to claim.
12. The Promoter's decision is final and no correspondence will be entered into.

## Eligible printers

13. 3 Year warranty offer (2 additional years beyond the standard warranty) available on the following models: DocuPrint 340A, Phaser 3435DN, Phaser 4510, Phaser 4510DX, DocuPrint 2065, DocuPrint 3055, DocuPrint C3055DX, Phaser 5550, DocuPrint C2200, DocuPrint C3300DX, Phaser 6360, Phaser 8560, Phaser 8560MFP, DocuPrint C2255, DocuPrint C3290FS, WorkCentre 3220, WorkCentre 4250 and DocuPrint C4350. 3 Year warranty offer (2 additional years beyond the standard warranty) also available on DocuScan 4250 and DocuScan 3200 when bundled with any of the above eligible printers.

## Authorised Fuji Xerox Reseller

14. An authorised Fuji Xerox Reseller must be a registered member of the Fuji Xerox Channel Partner program ("Channel 1st"). A full list of registered Channel Partners is located our websites:

<http://fujixeroxprinters.com.au/en/ResellerLocator.aspx>

<http://www.fujixeroxprinters.co.nz/en/ResellerLocator.aspx>

## General Exclusions and Limitations

15. Printers purchased directly from Fuji Xerox Australia are not eligible for this promotion.
16. Employees (and their immediate families) of the Promoter, participating resellers, channel partners and agencies associated with this promotion are ineligible to claim. Employees of resellers and channel partners are also not eligible to submit a claim on behalf of a claimant.